

July 01, 2015

Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

7852 Walker Drive, Suite 200

ACCEPTED/FILED

# Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554 JUL = 1 2015
Federal Communications Commission

Office of the Secretary

Re:

WC Docket No. 14-58

2015 ETC Annual Report of Bruce Telephone Company, Inc.

Study Area Code 280447

Dear Ms. Dortch:

On behalf of Bruce Telephone Company, Inc. ("Bruce"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Bruce seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of its Progress Report on its Five-Year Service Quality Improvement Plan as required by Section 54.313(a)(1).

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

ikuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 13-712 ref. June 17, 2015 (Protective Order). 47 C.F.R. § 54.313(a)(1).

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313(a)(1).

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909 6849 Peachtree Dunwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608

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Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554 JUL = 1 2013

Federal Communications Commission Office of the Secretary

Re:

WC Docket No. 14-58

2015 ETC Annual Report of Bruce Telephone Company, Inc.

Study Area Code 280447 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Bruce Telephone Company, Inc. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2015 Report.<sup>4</sup>
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>4</sup> See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has

<sup>&</sup>lt;sup>5</sup> See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

# Request for Confidentiality Page 3

been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

·010>	Data Collection Form Study Area Code	280447	
057/36	Study Area Code Study Area Name	BRUCE TEL CO - MS	2.2.2.
020>	Program Year	2015	ACCEPTED/FILE
:030>	Contact Name: Person USAC should contact	Rick Bennett	
:035>	with questions about this data  Contact Telephone Number:	6017643463 ext.	JUL - 1 2015
	Number of the person identified in data line <030>	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	Federal Communications Commis
<039>	Contact Email Address: Email of the person identified in data line <030>	rbennett@nexband.com	Office of the Secretary
			54.313 54.422 Complectors Completto
NNUA	L REPORTING FOR ALL CARRIERS		(check box when complete)
100>	Service Quality Improvement Reporting	(complete attached worksheet)	, IIIII
200>	Outage Reporting (voice)	(complete attached worksheet)	
300>	Unfulfilled Service Requests (voice)	o outages to report	
2105	Detail on Attempts (voice)		THE STATE OF THE S
310>	betail on Attempts (voice)	(attach a	descriptive document)
<320>	Unfulfilled Service Requests (broadband)		
<330>	Detail on Attempts (broadband)	A-son-or	
		(attach	descriptive document)
<400>	Number of Complaints per 1,000 customers (voice	a section of the sect	
<410>	Fixed 0.0		1 1
<420> <430>	Mobile 0.0  Number of Complaints per 1,000 customers (broad	lband)	/ 2222
<440>	Fixed 0.9		1. 1. 1. 1.
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection	Rules Compliance (check to indicate certification)	
300>	280447ms510.pdf		
<510>		(attached descriptive document)	1 1
<600>	Functionality in Emergency Situations	(check to indicate certification)	<b>/ /</b>
	280447ms610.pdf		
	1	(attached descriptive document)	
<610>			
<700>		(complete attached worksheet)	
<710> <800>	Company Price Offerings (broadband) Operating Companies and Affiliates	(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(complete attached worksheet) (if yes, complete attached worksheet)	
	Voice Services Rate Comparability	(check to indicate certification)	✓ <u>                                     </u>
<1010	>	(attach descriptive document)	
<1100	> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	
<1110	0 0	(complete attached worksheet)	
	> Terms and Condition for Lifeline Customers	(complete attached worksheet)	Allilli V
	Price Cap Carriers, Proceed to Price Cap Additiona		
2000>	Including Rate-of-Return Carriers affiliated with F	Price Cap Local Exchange Carriers (check to indicate certification)	111111
2005>		(complete attached worksheet)	
3000>	Rate of Return Carriers, Proceed to ROR Additions	Il Documentation Worksheet (check to indicate certification)	<b>→</b> 1000
<3005>		(complete attached worksheet)	11111

	ervice Quality Improvement Reporting	An artist at the same	FCC Form 481 OMB Control No. July 2013	3060-0986/OMB Control No.	3060-0819
<010>	Study Area Code	280447			
<015>	Study Area Name	BRUCE TEL CO - MS			W/A
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett			
<035>	Contact Telephone Number - Number of person identified in data line <030>	6017643463 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com			
<110>	Has your company received its ETC certification from the FCC?	(yes / no )	•		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no )	0	TO AND THE STATE OF THE STATE O	
<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only required to address voice telephony service.	280447ms11:	2.pdf		
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne	Name of Attached Do	cument	
<113>	Maps detailing progress towards meeting plan targets				
<114>	Report how much universal service (USF) support was received				
<115>	How (USF) was used to improve service quality				
116>	How (USF)was used to improve service coverage				
<117>	How (USF) was used to improve service capacity				
	Provide an explanation of network improvement targets not met				

MACHINE CONTRACTOR CON	
(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	6017643463 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com

20>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	7. 9											
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							No. 115 - 11	8241341811				
		1000										
		<u></u>										
				1								

44 TAX 6 4 TAX 6	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030	)> 6017643463 ext.
<039>	Contact Email Address - Email Address of person identified in data line <03	0> rbennett@nexband.com
<701> <702>	Residential Local Service Charge Effective Date  1/1/20 Single State-wide Residential Local Service Charge	14

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fed
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		-	1 64					
						- 11.530		
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				See a	tached worksheet			
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	133710-2							
		-						
		-						-

(710) Broadband Price Offerings Data Collection Form OMS Control 9 July 2013	io, 3060-0986/OMB Control No. 3060-0819
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<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	6017643463 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
			See attac	ned			2	
75 - 13 - 13 - 13 - 13 - 13 - 13 - 13 - 1								

453763	erating Companies		FCC Form 483
ata Con	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		280447
<015>	Study Area Name		BRUCE TEL CO - MS
<020>	Program Year		2015
<030>	Contact Name - Person	USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Nur	mber - Number of person identified in data line <030>	6017643463 ext.
<039>	Contact Email Address	- Email Address of person identified in data line <030>	rbennett@nexband.com
<810>	Reporting Carrier	Bruce Telephone Company, Inc.	
<811>	Holding Company	Fail Telecommunications Corporation	
<812>	Operating Company	Bruce Telephone Company, Inc.	

<b>d</b> ly	ಹು	43
Affiliates	SAC	Doing Business As Company or Brand Designation
	See attached worksheet	
	- See attached worksheet	
Service Control of the Control of th		
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CARL STATE OF THE	oal Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
010>	Study Area Code	280447
015>	Study Area Name	BRUCE TEL CO - MS
020>	Program Year	2015
030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
035>	Contact Telephone Number - Number of person identified in data line	
039>	Contact Email Address - Email Address of person identified in data line	ne <030> rbennett@nexband.com
910>	Tribal Land(s) on which ETC Serves	
	A 2	
920>	Tribal Government Engagement Obligation	Name of Attached Document
confir emons	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes in the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to (a)(9) includes:	Select (Yes,No, NA)
)21>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	
23>	Marketing services in a culturally sensitive manner;	
24>	Compliance with Rights of way processes	<del></del>
25>	Compliance with Land Use permitting requirements	
		<del></del>
26>	Compliance with Facilities Siting rules	<del></del>
27>	Compliance with Environmental Review processes	
28>	Compliance with Cultural Preservation review processes	
29>	Compliance with Tribal Business and Licensing requirements.	

	o Terrestrial Backhaul Reporting ection Form	FCCForm 481: OMB Control No: 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	6017643463 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	erms and Condition for Lifeline Customers  ection Form		FCC Form 4&1 OIMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		280447
<015>	Study Area Name		BRUCE TEL CO - MS
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data	line <030>	
<039>	Contact Email Address - Email Address of person identified in data	line <030	> rbennett@nexband.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		280447ms1210.pdf  Name of Attached Document
<1220>	Link to Public Website	нттр	
or the we	heck these boxes below to confirm that the attached document(s), on line ebsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers mare preport:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1	
<1222>	Details on the number of minutes provided as part of the plan,	1	
<1223>	Additional charges for toll calls, and rates for each such plan.	1	

te Col	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280447	
<015>	Study Area Name	BRUCE TEL CO - MS	The state of the s
<020>	Program Year	2015	The second secon
:030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett	
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	folio6017643463 ext.	
HECK t	he boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(c		th Cost support to offset access charge reductions, and Connect America Phase II he documents attached below is accurate.
2010> 2011>	Incremental Connect America Phase I reporting 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2))		
2012> 2013> 2014> 2015>	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification		
2016>	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband		
2017> 2018> 2019>	5th year Broadband Service Certification	ine 2021 contains the required information	
2020>	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	shall provide the number, names, and	
	Interim Progress Community Anchor Institutions		

\$14.83Y		REDACTED. FOR PUBLIC INSPECTION
(aces) y	ate Of Return Carrier Additional Documentation	ECC FORM 481
Data Col	lection Form	OMS Control No. 5000-0986/ONIS Control No. 5000-0819
		.Net/ total
-		
<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	6017643463 ext.
Post State Name	Contact Enter Page 200 (Man Page 200 ) person rectangle in data into 4000	rbennett@nexband.com
CHECK	the boxes below to note compliance on its five year service quality plan (pursuer	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
	CFR § 54.313(f)(2). I further certify that the	ne information reported on this form and in the documents attached below is accurate.
		I F
(3010)	Progress Report on 5 Year Plan	- F
	Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	1012 contains the required information pursuant to esses of community anchor institutions to which began
	**************************************	
		1
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	1
		Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)
(3014)	If yes, does your company file the RUS annual report	(Yes/No)
Places	chack these haves to confirm that the attached document(s) on line 2017	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Ų <u>√</u>
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
	, , , , , , , , , , , , , , , , , , ,	280447ms3017.pdf
	2201 34	2004/1185017.541
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1
	report and all required documentation	1
		Name of Attached Document Listing Required Information
(2016)	MAL	(Yes/No) O
(3078)	If the response is no on line 3014, is your company audited?	(resho)
	If the response is yes on line 3018, please check the boxes below to	
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Co	anh Slave
(3020)		
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
0.00	Independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	press,
(3023)	Underlying information subjected to a review by an independent certified	<u>L</u>
	public accountant	
(3024)	Underlying information subjected to an officer certification.	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
		The second secon
(nonc)	mark to the later	
(3026)	Attach the worksheet listing required information	<b>I</b>
		l l

Name of Attached Document Listing Required Information

#### DEDACTED FOR BURLIC INCRECTION

<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	6017643463 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	2 - 2 - 3   3   3   3   3   3   3   3   3   3
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

THE SALES OF MICH.	ion - Reporting Carrier ection Form	FCC Form 483 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	6017643463 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients				
ertify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support cipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.				
Name of Reporting Carrier:				
Signature of Authorized Officer:	Date			
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			
Persons willfully making false statements on this form can b	e punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.			

DATE OF A PARTY OF SHIPPING	ion - Agent / Carrier action Form	FCC Form 481 \ ONIS Control No. 3060-0986/OMS Control No. 3060-0819   July 2013
<010>	Study Area Code	280447
<015>	Study Area Name	BRUCE TEL CO - MS
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	6017643463 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier is authorized to submit the information reported on behalf of the reporting carrier is authorized.						
agent; and, to the best of my knowledge, the reports and data provid	led to the authorized agent is accurate.					
Name of Authorized Agent: John Staurulakis, Inc.						
Name of Reporting Carrier: BRUCE TEL CO - MS						
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 0	06/22/2014				
Printed name of Authorized Officer: Stephanie Hand						
Title or position of Authorized Officer: Controller						
Telephone number of Authorized Officer: 6017643463 ext.8080						
Study Area Code of Reporting Carrier: 280447	Filing Due Date for this form: 07/01/2014					

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File	Annual Reports for CAF or	LI Recipients on Benail of	Keportin	g Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the a	50의 살아온 하다 기록한 사람이라, 이번에 다른 바다 하는 것이 없어요? 나가 아니다 하다.	시아 시간에 가장하는 아이들이 어린 아이들은 보다는 사람이 되었다.		
the data reported herein based on data provided by the reporting carrier; and,	to the best of my knowledge, ti	ne information reported herein	is accurate	·.
Name of Reporting Carrier: BRUCE TEL CO - MS				
Name of Authorized Agent or Employee of Agent: John Staurulakis, 1	inc.		-	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE			Date:	06/22/2014
Printed name of Authorized Agent or Employee of Agent: Lans Chase			- Substantia	
Title or position of Authorized Agent or Employee of Agent Staff Director	- Regulatory Affairs			
Telephone number of Authorized Agent or Employee of Agent: 7705692105 e	xt.1			
Study Area Code of Reporting Carrier: 280447	Filing Due Date for this form:	07/01/2014	5-00-11-	- A210 (

Attachments

# **REDACTED - FOR PUBLIC INSPECTION**

BRUCE TELEPHONE COMPANY, INC. (SAC 280447)

ATTACHMENT - LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY

# Demonstration of Complying with Applicable Service Quality Standards and Consumer Protection Rules For Voice and Broadband

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Bruce Telephone Company, Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law and pursuant to the orders in Mississippi Public Service Commission Docket No. 2005-AD-662. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of Mississippi Public Service Commission which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers under Title 39 Utilities, Part III Rules and Regulations Governing Public Utility Service, Subpart 1, General Rules, and Subpart 3, Special Rules – Telephone Companies, including requirements for customer

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> Id. at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

service, billing, consumer complaints, rates and charges, and under Miss. Code Ann. Title 77, Chapter 3 statutes; and (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

# Demonstration of Ability to Function in Emergency Situations for Voice and Broadband Services

Bruce Telephone Company, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)<sup>1</sup> and pursuant to orders in Mississippi Public Service Commission Docket No. 2005-AD-662. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. The company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur. The company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

A Committee of the	ce Offerings Including Voice Rate Data lection Form	PCC-Form 481 ORAS Control No. 3060-0985/OMS Control No. 3060-0819 July 2013				
<010>	Study Area Code	280447				
<015>	Study Area Name	BRUCE TEL CO - MS				
<020>	Program Year	2015				
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett				
<035>	Contact Telephone Number - Number of person identified in data line <030	6017643463 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030	> rbennett@nexband.com				
<701> <702>	Residential Local Service Charge Effective Date  1/1/20 Single State-wide Residential Local Service Charge	14				

<703>

Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
Bruce		PR	18.87	0.0	0.0	0.0	18.87
Bruce Zone 1		FR	14.04	0.0	0.0	5.09	19.13
Bruce Zone 2		FR	17.34	0.0	0.0	0.0	17.34
		W.					
	Exchange (HLEC) Bruce Bruce Zone 1	Bruce Zone 1	Exchange (ILEC) SAC (CETC) Rate Type Bruce FR Bruce Zone 1 FR	Exchange (ILEC)   SAC (CETC)   Rate Type   Residential Local   Service Rate	Exchange (ILEC)   SAC (CETC)   Rate Type     Residential Local   Service Rate   State Subscriber Line Charge	Exchange (ILEC)   SAC (CETC)   Rate Type   Service Rate   State Subscriber Line Charge   State Universal Service Fee	Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee Service Charge  Bruce Sone 1 FR 18.87 0.0 0.0 0.0 0.0  Bruce Zone 1 FR 14.04 0.0 0.0 5.09

(710) Broadband Price Offerings	Carrier, S		elaboration in the second of t	FCCForm 481
Data Collection Form				OMB Control No. 3060-0986/OMB Control No. 3060-0819
		A Committee of the Comm	ed and delicate the second second	Ray 2013

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
мя	ALL	19.95	0.0	19.95	0.0	0.0	0.0	Other, 256 K Down / 128 K Up - N
MS	ALL	29.95	0.0	29.95	1.5	0.0	0.0	Other, 256 Kbps Up - No Usage Allowances or Limits
MS	ALL	39.95	0.0	39.95	3.0	0.0	0.0	Other, 384 Kbps Up - No Usage Allowances or Limits
MS	ALL	44.95	0.0	44.95	4.5	0.0	0.0	Allowances or Limits Other, 512 Kbps Up - No Usage Allowances or Limits
MS	ALL	69.95	0.0	69.95	6.0	0.0	0.0	Other, 768 Kbps Up - No Usage Allowances or Limits
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